

# Sandeep Jagtap

User Experience Designer

<http://sandeepjagtap.com>

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1-317-728-0299

## Experience

**Product Design Volunteer - IBM** Oct'17 - Present  
Designing Enterprise AI Hiring Assistant—a talent acquisition solution for the year 2020 using IBM Watson Artificial Intelligence.

**UX Design Intern - SfN, Washington D.C.** Jun'17 - Aug'17  
Pioneered UX culture at SfN—a non-profit organization with in-house web development team.  
Improved the user experience of neuronline.sfn.org with—increase in site performance by 36%, improved usability, and redesigned information architecture.

**Lead UX Designer - BNY Mellon, New York** Jan'16 - Jul'16  
Redesigned Trade Management Platform—a suite of Enterprise trade processing applications within a span of 5 months  
Played key role in establishing BNY Mellon's design system and component library  
Championed design thinking and agile UX among business and developer community

**Sr. UX Designer - BNY Mellon, India** Oct'14 - Dec'15  
Crafted prototypes, wireframes, information architecture, and usability assessment reports.  
Supervised and conducted user research, usability lab studies, heuristic evaluations for in-house and client facing applications.

**Sr. Applications Developer - BNY Mellon, India** Oct'13 - Sep'14  
Developed and deployed enterprise applications, web services and data processing frameworks.

**Applications Developer - BNY Mellon, India** Oct'10 - Sep'13

## Awards/Certifications

Certified Agile Professional - ICAgile (ICP) May'16  
"Excellence: You make a difference!" Award - BNY Mellon Jul'16  
"World Usability Day Design Contest" Winner - BNY Mellon Nov'13  
"Extra Mile" Award - BNY Mellon Aug'13

## Education

**MS in Human-Computer Interaction (HCI)**  
Indiana University, Indianapolis  
Aug'16 - Present

**BE in Electronics and Communication**  
University of Pune, India  
Jun'06 - May'10

## Skills

### Design

Sketching, Wireframing, Prototyping, Storyboarding, Journey maps, Information Architecture, Interaction design, Visual Design, Data Visualization

### Research

User Interview, Task Analysis, Contextual Inquiry, Cognitive Walkthrough, Usability Testing, Heuristic evaluation

### Development

HTML, CSS, JavaScript, D3.js, Java, C#, SQL

## Tools

Sketch, InVision, Adobe Creative Suite, Framer, Axure, Balsamiq, Principle, Morae